

N1D Terms and Conditions of Use

Last Updated: June 1, 2025

These Terms and Conditions (“Terms”) govern your access to and use of the N1D platform, services, and affiliated offerings (collectively, the “Platform”), operated by N1D (“we,” “our,” or “us”).

By accessing or using the Platform, you agree to be bound by these Terms, our Privacy Policy, Disclaimer, and any other policies referenced herein. If you do not agree, you may not use the Platform.

1. Scope of Services

N1D offers AI-powered document generation, editing, legal/financial/medical information tools, and integration with third-party referral partners. Features include:

- Pay-per-use document generation;
- Custom jurisdictional templates;
- Translations, notarizations, e-signatures;
- Mailing services and delivery;
- Referral-based consultation with lawyers, doctors, and financial advisors;
- Affiliate links and partner promotions;
- Encrypted/quantum-secured document storage.

N1D is **not** a law firm, accounting firm, or medical provider. The Platform is not intended to replace licensed professional services.

2. Eligibility

To use the Platform, you must:

- Be at least 18 years old (or the legal age of majority in your jurisdiction);
- Be capable of entering into binding legal contracts;
- Use the Platform only for lawful and ethical purposes.

3. User Responsibilities

You agree to:

- Provide accurate and lawful information;
- Use the Platform only for its intended purposes;
- Refrain from misusing AI-generated content;
- Not use the Platform to create or distribute illegal, fraudulent, or harmful documents.

You are solely responsible for any documents, content, or data submitted through or generated by the Platform.

4. AI-Generated Content

Content created using N1D's AI tools is generated based on machine learning models and publicly available information. You understand and agree that:

- Content may not reflect current legal, financial, or medical standards;
- No warranties or guarantees are provided regarding the suitability or enforceability of generated documents;
- You are responsible for reviewing, editing, and verifying any AI-generated document before use.

5. Payments, Fees & Subscriptions

Services are priced on a pay-per-use or subscription basis. By purchasing any product or service:

- You authorize us to charge your payment method;
- You agree to pay applicable fees, including for optional add-ons (translation, e-signature, etc.);
- Fees are non-refundable unless otherwise stated;
- Prices may change at any time with notice.

For recurring subscriptions, you may cancel at any time; cancellation becomes effective at the end of the billing period.

6. Privacy & Data Usage

N1D is committed to safeguarding your data in accordance with our Privacy Policy.

You retain ownership of your data. You may:

- Delete documents manually;
- Use “Clear My Data” and “Delete My Account” tools;
- Opt out of data retention (default auto-delete after 7 days unless saved).

We do not collect, sell, or share personal data without consent.

7. Intellectual Property

All N1D content, including software, interfaces, AI models, trademarks, documentation, and other intellectual property, is owned by or licensed to N1D. You may not:

- Copy, modify, distribute, or reverse-engineer any part of the Platform;
- Use N1D trademarks without prior written permission;

- Resell or white-label without express license (except where permitted).

8. Third-Party Services and Referrals

N1D partners with third-party providers for services such as legal advice, financial services, healthcare, document delivery, and more. We may earn commissions through affiliate relationships.

You acknowledge and agree:

- We do not control third-party content, terms, or availability;
- Your dealings with third parties are solely between you and them;
- N1D is not liable for any harm or dispute arising from third-party interactions.

9. Prohibited Use

You may not use N1D to:

- Violate any laws or third-party rights;
- Generate fraudulent, defamatory, harmful, or deceptive content;
- Access, use, or interfere with others' data;
- Circumvent usage limits, abuse free services, or engage in scraping, reverse-engineering, or unauthorized access;
- Disrupt platform performance through excessive use or malicious activity.

We reserve the right to suspend or terminate access for violation of these rules.

10. Disclaimers

N1D disclaims all liability for:

- The accuracy, completeness, or fitness of any generated content;
- Legal validity or acceptance of documents in any jurisdiction;
- Delays, losses, or failures due to technical issues or third-party actions.

Use of the Platform is at your own risk. See full Disclaimer for further limitations of liability and universal disclaimers.

11. Limitation of Liability

To the maximum extent permitted by law:

- N1D shall not be liable for any indirect, incidental, consequential, special, or exemplary damages;
- Our total liability shall not exceed the greater of \$100 or the total amount paid by you in the past 6 months.

12. Termination

You may stop using the Platform at any time. We may suspend or terminate access if:

- You violate these Terms;
- Required by law or for operational reasons.

Upon termination, your right to use the Platform ends immediately.

13. Modifications

We reserve the right to update these Terms at any time. Continued use of the Platform after changes are posted constitutes your acceptance of those changes.

14. Governing Law

These Terms shall be governed and interpreted in accordance with the laws of Wyoming, without regard to its conflict of laws principles.

N1D Privacy Policy

Last Updated: June 1, 2025

N1D (“we”, “our”, or “us”) respects your privacy. This Privacy Policy explains how we collect, use, store, share, and protect your information when you use our website, platform, tools, and services (collectively, the “Platform”).

By accessing or using the Platform, you consent to this Privacy Policy. If you do not agree, please do not use the Platform.

15. Information We Collect

We collect the following categories of information:

A. Information You Provide

- Contact details: Name, email address, phone number (if provided);
- Uploaded documents and content (e.g., legal, financial, or medical forms);
- Payment details (processed via third-party gateways);
- Professional service inquiries or support requests;
- Feedback, surveys, testimonials, or public posts (e.g., forum or social features).

B. Automated Data Collection

- IP address, browser type, device type, and operating system;

- Usage data: access times, page views, and click behavior;
- Cookies and tracking technologies (for essential platform features).

16. How We Use Your Information

We use your data to:

- Provide and personalize document generation and support services;
- Process payments and manage subscriptions;
- Deliver documents via mail or courier;
- Respond to inquiries and provide customer support;
- Detect and prevent fraud, abuse, and violations of our Terms;
- Improve the quality, functionality, and security of the Platform;
- Notify you of service updates, deadlines, or reminders (with consent);
- Send promotional and affiliate service offers (optional/opt-in).

We **do not sell** your personal data.

17. Legal Bases for Processing

If you are located in the **EU, UK, or similar regions**, we process your data based on the following legal grounds:

- **Performance of a contract** (e.g., document creation, delivery);
- **Consent** (e.g., marketing, cookies, account retention);
- **Legal obligation** (e.g., tax, fraud prevention);
- **Legitimate interests** (e.g., improving services, platform security).

18. Data Retention

- **Documents:** Auto-deleted after 7 days unless the user chooses to save them;
- **Account Data:** Retained until user deletes account;
- **Analytics:** Retained in aggregate or anonymized form.

You may delete data manually using the “Clear My Data” and “Delete Account” features.

19. Data Sharing & Disclosure

We may share data with:

- **Service providers:** Hosting, payment processing, translation, mailing, support;
- **Referral partners:** When you opt-in via links or platform integrations;
- **Legal authorities:** If required by law or to prevent harm or fraud.

We **do not** share personal data with advertisers or sell customer lists.

20. Cookies & Tracking

We use:

- **Essential cookies:** For login, security, session persistence;
- **Performance cookies:** To measure page speed, errors, and usage;
- **Optional tracking cookies:** For analytics or referrals (opt-in).

You can manage cookies via your browser settings.

21. Data Security

We implement industry-standard practices including:

- SSL encryption for data transmission;
- Secure document storage with optional quantum-encrypted options;
- IP/device limitations, CAPTCHA, and abuse protection.

Despite these measures, **no online platform can guarantee 100% security**. Use at your own discretion.

22. Your Rights

Depending on your location (e.g., under **GDPR**, **CCPA**, or similar laws), you may have rights to:

- Access your personal data;
- Correct inaccuracies;
- Request deletion (“Right to be Forgotten”);
- Object to certain processing;
- Request data portability;
- Withdraw consent at any time;
- File a complaint with a supervisory authority.

To exercise your rights, email us at: ask@n1d.ai

23. Children's Privacy

Our services are not intended for users under the age of 18. We do not knowingly collect data from children. If we become aware, we will delete the data immediately.

24. International Transfers

N1D operates globally. If you are located outside the United States, your data may be processed in the U.S. or other countries with different data protection laws. We implement safeguards for international transfers where required.

25. Third-Party Links & Referrals

Our Platform may contain links to third-party websites and services, including:

- Legal/medical/financial consultations;
- Delivery or identity verification services;
- Affiliate marketplaces.

We are not responsible for the privacy policies or practices of third parties. Please review their terms separately.

26. Changes to This Policy

We may update this Privacy Policy as services evolve. When we do, we will revise the “Last Updated” date and, if significant changes are made, notify you via email or in-app notice.

N1D No Refund Policy

Last Updated: June 1, 2025

Thank you for using N1D. We are committed to providing high-quality AI-powered tools, digital document services, and partner referrals. Due to the **digital, instant, and personalized nature** of our offerings, **all purchases made through the N1D platform are final and non-refundable.**

27. Digital and AI-Generated Services

Once a document or service has been: **generated** using our AI tools, or **downloaded, viewed, or delivered** to the user, the transaction is considered complete, and **no refunds, exchanges, or cancellations** will be issued.

This includes:

- Pay-per-use document generation;
- Translations;
- Legal, financial, or medical templates;
- E-signatures, video signatures, and mailing services;
- Other all/any past, present, and future products, tools, services, or integrations, even if based on user suggestions.

As these products are customized and consumed digitally, they are **not eligible for return** under any jurisdiction’s consumer return policies (including U.S., EU, and UK law).

28. Subscriptions and Memberships

Subscription payments (e.g., for: bulk document tools, encrypted storage, team seats or access, telegram group memberships) are **non-refundable**, including:

- Mid-cycle cancellations;
- Non-use of features;
- Failure to cancel before renewal.

You may cancel auto-renewal at any time, which will prevent future charges, but **no partial or pro-rated refunds** will be given.

29. Referral and Third-Party Services

N1D may offer **access to external providers** (legal, financial, or health consultations, delivery, translations, etc.) via referral or affiliate links.

All such third-party transactions are:

- Final;
- Governed by the respective partner's policies;
- Non-refundable through N1D.

We are not responsible for third-party errors, scheduling conflicts, or satisfaction with their service.

30. Fraud, Abuse & Misuse

Refunds will **not be issued** due to:

- Mistaken purchases or change of mind;
- Misuse of AI or misunderstanding of its output;
- User error during input or generation;
- Claims of non-use after generation or download.

Any attempts to abuse the system, request chargebacks fraudulently, or misuse services may result in account suspension or legal action.

31. Exceptions (If Any)

In rare and extraordinary cases involving: a **technical failure** directly caused by N1D (not a user error), a **duplicate charge** due to platform error, or **unavailability** of a service after confirmed payment, we may, at our sole discretion, issue a **partial or full refund** or offer platform credit. Such exceptions must be requested **in writing** within 3 calendar days of the transaction. We reserve the right to decline any refund request not explicitly supported by verifiable system evidence.

32. Contact for Refund Inquiries

For questions about this policy or to report billing errors (not refund requests):

Email: ask@n1d.ai

Support: paid customer support at \$12/hour or ticket-based system.

33. Agreement

By using the N1D platform and submitting payment, **you acknowledge and agree** to this No Refund Policy in full.

34. Final Agreement & Legal Shield Clause

By accessing, registering, or making any purchase on the N1D platform, **you acknowledge, understand, and irrevocably agree** to be bound by our: **Terms & Conditions, Privacy Policy, and No Refund Policy**, as well as **all related notices, disclaimers, and policies published or implied** within our platform.

You further agree and affirm that:

- You have had full opportunity to review and understand all terms before engaging with any service;
- You accept full responsibility for the use, application, interpretation, and outcome of any content, service, or document obtained through the N1D platform;
- You waive any and all rights to claim damages, restitution, chargebacks, or legal relief for services rendered, consumed, or activated by you directly or through automation, referral, or integration;
- You understand that **AI-generated content is subject to limitations and cannot replace licensed professional advice** in legal, financial, or medical matters;
- You release N1D, its creators, partners, affiliates, vendors, and representatives from **any and all claims, known or unknown, present or future**, arising out of or related to omissions, evolving features, technological limitations, system recommendations, or any scenario not expressly addressed in the stated policies;
- You agree not to bring or join any legal action, arbitration, or complaint against N1D or its agents for matters covered—or **not expressly covered**—by our current terms, including **emerging risks or future platform developments**.

This clause is intended to serve as a universal release, indemnity, and waiver of liability to the fullest extent permitted by applicable law, and shall survive termination or deletion of your account or services.

If you do not agree to all of the above, do not use the N1D platform.

35. Contact Us

For all questions, notices, or support, please contact: ask@n1d.ai

Support Contact: Paid support available at \$12/hour or per ticket.